

PRIVACY POLICY

DIOCESE OF WAGGA WAGGA

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Policy Name	Privacy Policy
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Contact Person	Director of Schools
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Related Policies/Documents	<ul style="list-style-type: none">• Education Act• Complaints and Suggestions Policy• Enrolment Policy• Enrolment Collection Notice• Enrolment Form
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PRIVACY POLICY FOR DIOCESAN SYSTEMIC SCHOOLS

Your privacy is important

The Privacy Policy applies to schools conducted by the Catholic Schools Office of the Diocese of Wagga Wagga (the CSO).

This statement outlines the CSO's policy on how each school should use and manage personal information provided to or collected by the school.

The CSO is bound by the National Privacy Principles contained in the *Commonwealth Privacy Act*. In relation to health records, the CSO is also bound by the health privacy principles contained in the *Health Records and Information Privacy Act 2002* (Health Records Act).

The CSO may, from time to time, review and update this Privacy Policy to take account of new laws and technology, changes to schools' operations and practices and to make sure it remains appropriate to the changing school environment.

What kind of personal information does a school collect and how is this collected?

The type of information schools collect and hold includes (but is not limited to) personal information, including sensitive information, about:

- Pupils and parents and/or guardians before, during and after the course of a pupil's enrolment at the school;
- Job applicants, staff members, volunteers and contractors; and
- Other people who come into contact with the school.

Personal Information you provide

A school will generally collect personal information held about an individual by way of forms filled out by parents or pupils, face-to-face meetings and interviews, and telephone calls. On occasions people other than parents and pupils provide personal information.

Personal Information provided by other people

In some circumstances a school may be provided with personal information about an individual from a third party, for example a report provided by a medical professional in the area of mental health or disability, or a reference from another school.

Exception in relation to employee records

Under the *Privacy and the Health Records Act* the national privacy principles and health privacy principles do not apply to an employee record. As a result, this Privacy Policy does not apply to

the School's treatment of an employee record, where the treatment is directly related to a current or former employment relationship between the school and employee.

How will a school use the personal information you provide?

A school will use personal information it collects from you for the primary purpose of collection, and for such other secondary purposes that are related to the primary purpose of collection and reasonably expected, or to which you have consented.

Pupils and Parents

In relation to personal information of pupils and parents, a school's primary purpose of collection is to enable the school to provide schooling and support for the pupil. This includes satisfying both the needs of parents and the needs of the pupil throughout the whole period the pupil is enrolled at the school. The purposes for which a school uses personal information of pupils and parents include:

- To keep parents informed about matters related to their child's schooling, through correspondence, newsletters and magazines;
- Day-to-day administration;
- Looking after pupils' educational, social, spiritual and medical wellbeing;
- Seeking donations and marketing for the school;
- To satisfy the CSO and the school's legal obligations and allow the school to discharge its duty of care.
- To access funding

In some cases where a school requests personal information about a pupil or parents, if the information requested is not obtained, the school may not be able to enrol or continue the enrolment of the pupil.

Job applicants, staff members and contractors

In relation to personal information of job applicants, staff members and contractors, a school's primary purpose of collection is to assess and (if successful) to engage the applicant, staff member or contractor, as the case may be. The purposes for which a school uses personal information of job applicants, staff members and contractors include:

- in administering the individual's employment or contract, as the case may be;
- for insurance purposes;
- seeking funds and marketing for the school;
- to satisfy the CSO and the school's legal obligations, for example, in relation to child protection legislation.

Volunteers

A school also obtains personal information about volunteers who assist the school in its functions or conduct associated activities, such as alumni associations, to enable the school and the volunteers to work together.

Marketing and fundraising

Schools treat marketing and seeking donations for the future growth and development of the school as an important part of ensuring that the school continues to be a quality learning environment in which both pupils and staff thrive. Personal information held by a school may be disclosed to an organisation that assists in the schools fund raising, for example, the school's Foundation or alumnus organisation.

Parents, staff, contractors and other members of the wider school community may from time to time receive fundraising information, School publications, like newsletters and magazines, which include personal information, may be used for marketing purposes.

Exception in relation to related schools

The *Privacy Act* allows each school, being legally related to each of the other schools conducted by the CSO, to share personal (but not sensitive) information with other schools conducted by the CSO. Other CSO schools may then only use this personal information for the purpose for which it was originally collected by the CSO. This allows schools to transfer information between them, for example, when a pupil transfers from a CSO school to another school conducted by the CSO.

Who might a school disclose personal information to?

A school may disclose personal information, including sensitive information, held about an individual to:

- another school;
- government departments;
- the local parish;
- medical practitioners;
- people providing services to the school, including specialist visiting teachers, counselors and sports coaches;
- recipients of school publications, like newsletters and magazines;
- parents; and
- anyone to whom you authorise the school to disclose information.

Sending information overseas

A school will not send personal information about an individual outside Australia without:

- obtaining the consent of the individual (in some cases this consent will be implied); or
- otherwise complying with the National Privacy Principles or other applicable privacy legislation.

How does a school treat sensitive information?

In referring to 'sensitive information', a school means: information relating to a person's racial or ethnic origin, political opinions, religion, trade union or other professional or trade association membership, sexual preferences or criminal record, that is also personal information; and health information about an individual.

Sensitive information will be used and disclosed only for the purpose for which it was provided or a directly related secondary purpose, unless you agree otherwise, or the use or disclosure of the sensitive information is allowed by law.

Management and security of personal information

The CSO and the school's staff are required to respect the confidentiality of pupils' and parents' personal information and the privacy of individuals.

Each school has in place steps to protect the personal information the school holds from misuse, loss, unauthorised access, modification or disclosure by use of various methods, including locked storage of paper records and password protected access rights to computerised records.

Updating personal information

Each school will endeavour to ensure that the personal information it holds is accurate, complete and up-to-date. A person may seek to update their personal information held by a school by contacting the secretary of the school at any time.

The National Privacy Principles require a school not to store personal information longer than necessary. The *Health Records Act* requires health records to be stored for a particular period depending on the age of the individuals.

You have the right to check what personal information a school holds about you

Under the *Commonwealth Privacy Act*, an individual has the right to obtain access to any personal information which the CSO or a school holds about them and to advise the CSO or the school of any perceived inaccuracy. There are some exceptions to this right set out in the Act. Pupils will generally have access to their personal information through their parents, but older pupils (18 years and over) may seek access themselves.

To make a request to access any information the CSO or a school holds about you or your child, please contact the school's principal in writing.

The school may require you to verify your identity and specify what information you require. The school may charge a fee to cover the cost of verifying your application and locating, retrieving, reviewing and copying any material requested. If the information sought is extensive, the school will advise the likely cost in advance.

Consent and rights of access to the personal information of pupils

The CSO respects every parent's right to make decisions concerning their child's education.

Generally, a school will refer any requests for consent and notices in relation to the personal information of a pupil to the pupil's parents. A school will treat consent given by parents as consent given on behalf of the pupil, and notice to parents will act as notice given to the pupil.

Parents may seek access to personal information held by a school or the CSO about them or their child by contacting the school's principal. However, there will be occasions when access is denied. Such occasions would include where release of the information would have an unreasonable impact on the privacy of others, or where the release may result in a breach of the school's duty of care to the pupil.

A school may, at its discretion, on the request of a pupil, grant that pupil access to information held by the school about them, or allow a pupil to give or withhold consent to the use of their personal information, independently of their parents.

This would normally be done only when the maturity of the pupil and/or the pupil's personal circumstances so warranted.

You may seek access to the personal information the school holds about you.

Under the *Commonwealth Privacy Act* and *Health Records Act*, an individual may seek access to personal information which the school holds about them. There are some exceptions to this set out in the applicable legislation. Pupils will generally have access to their personal information through their parents, but older pupils may seek access themselves.

To make a request to access any information the school holds about you or your child, please contact the school principal in writing.

The school may require you to verify your identity and specify what information you require, and may charge a fee for access and will advise the likely cost in advance.

Enquiries

If you would like further information about the way the CSO or a school manages the personal information it holds, please contact the CSO or your school's principal.